

PMO Informationsmöte

Datum och tid: 2022-12-09, 09:00-10:00

Plats: Online via Teams



Svenska Transformationsprogrammet

Please read the following

Confidentiality

This document contains confidential information and is provided on a confidential basis. This document may not be reproduced, redistributed, disclosed, or published, in whole or in part, directly or indirectly, to any person not an Authorised Representative except as explicitly agreed with the Project Management Office (PMO) in writing and subject to competition law rules. By receiving or reading this document, the recipient is deemed to have undertaken the confidentiality restrictions set out herein.

Use of information

The document may solely be used for the purpose of guiding the implementation of the transformation of the Swedish payment infrastructure after necessary regulatory approvals have been received. Any exchange of information, including as part of this document, must be limited to what is strictly necessary in order to achieve this objective.

Competitively sensitive information

As a general rule, competition law prohibits exchange of competitively sensitive information amongst competitors. Given that recipients of document may be actual or potential competitors, measures must be taken to ensure that competitively sensitive information is not shared or received. Competitively sensitive information includes, but is not limited to, information on (i) current or future prices or price factors, including general prices, prices and/or rebates; (ii) current or future costs and volumes; (iii) purchase prices and terms of purchase; (iv) credit conditions or any other terms or conditions of sale; (v) profit margins for specific services; output and sales, including quantities, turnovers and volume of orders; (vi) marketing and promotional activities/initiatives and long term strategy; (vii) investments, plans to expand or reduce business activities, including introduction of new services; (viii) bidding or refraining from bidding on a project; (ix) selection, rejection, or termination of customers or suppliers; or (x) market shares and sales territories. In case of doubt, the document should be screened by external legal counsel to ensure that this document does not include competitively sensitive information.

Miscellaneous

Any information contained or views expressed in this document are based on the conditions prevailing as of the date of this document and are subject to change without notice. No person is under any obligation to update, complete, revise or keep current the information contained in the document. The document does not constitute legal advice and cannot be relied upon as such. The terms and conditions, under which the document is provided, are governed by Swedish law without regard to the choice of law principle.

Introduction and agenda

Gil Camara, PMO



Agenda

Nr	Agendapunkt	Beskrivning	Presenter	Timing
1	Program Office	Welcome - Introduction	Gil Camara	5 min
2	Transformation Plan	Review of plans	Lars-Åke Edinfeldt	5 min
3	Transformation Manual	Review of updates	Lars-Åke Edinfeldt	15 min
4	Autogiro/e-Faktura	Status	Lorraine Nielsen	10min
5	PMO Risk	Risk Management	Elisabet Lärkhammar	10 min
6	PMO Communication	ERP Readiness Survey	Anders Edlund	5 min
7	Questions	Questions in the Chat		10 min
				60 min



PMO Transformation Plan

Review of plans

Lars-Åke Edenfeldt, PMO



PMO – The Transformation Plan

- ◆ The changes made in the P27 Implementation project have an affect on the Transformation Plan and its dates
- ◆ TC will decide on new dates in Q1 2023 (most likely in the first half)
- ◆ A new version (V1.7) will be distributed as soon as the dates in Transformation Plan have been decided

- ◆ What have been decided within PMO is that the Transformation Plan will be divided into three phases
 - Phase 1 – covers the Account-to-Account transformation
 - Phase 2 – covers the Alias-Payments transformation
 - Phase 3 – covers the Autogiro & Bg e-Faktura transformation



PMO – The Transformation Manual

- ◆ A decision has been made regarding an acceptable time span for the access to transaction data after the milestone FM12 for the Bankgirot Online Services
 - This time span can be used for guidance for banks own development needs (timing) as well as for banks planning of own use
- ◆ Another time-span has been decided regarding the Additional Services (connected to various Bankgiro-system products)
 - This time span can be used for guidance for banks own development needs (timing) as well as for potential impact on banks customers

PMO – Work during H2 2022

- ◆ Apart from what is mentioned in the previous slides following has been analysed/discussed:
 - Future use of Bg Katalogen (service that exists today for non-banks)
 - Different types of files, non-transactional data, that Bankgirot produce today (exempelvis Bg-Nummer filen)

PMO – Planned work during H1 2023

- ◆ Following should be seen as examples:
 - Adjustments of dates for Phase 1 & 2
 - Replacement of Kontofråga (When and how)
 - Forecasts for Phase 1 & 2
 - Risk – review based on the new dates

The Transformation Manual Updates

Lars-Åke Edenfeldt, PMO



The Transformation Manual - Updates

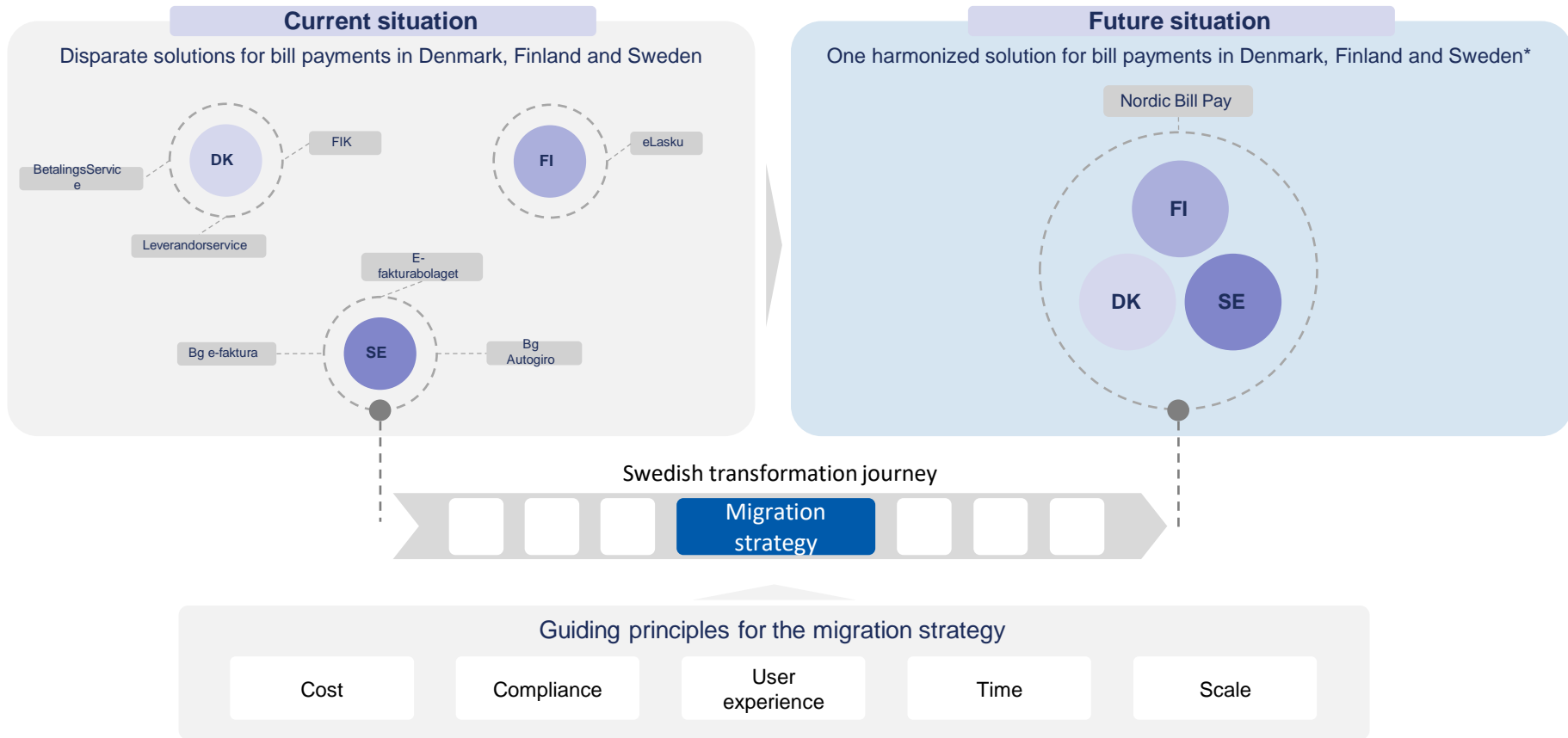
- ◆ There has been decisions taken regarding online services etc. and several updates made in the Transformation Manual since the latest version was distributed (end of March):
- ◆ Decided parts (updates as well as new sections)
- ◆ Accessibility to Online services (some Online services concerns both Banks and Bank-customers accessibility)
- ◆ Accessibility to Additional shared services (connected to different existing products/services in the Bank system)
- ◆ General updates and clarifications (based on questions/feedback received)

Autogiro/BG e-Faktura

Lorraine Nielsen, PMO



Migration strategy is an important part of the Swedish transformation journey to Nordic Bill Pay



The working group is tasked to do the following:

- ◆ Set a strategy on how to migrate today's Autogiro and Bankgirot's E-faktura to a new technical platform
 - How to move data from the existing platform to the new platform
- ◆ Identify specific migration processes required to transfer data
 - What does Bankgirot, banks and P27 need to develop to be able to support the migration
- ◆ Work together with the legal teams to ensure compliance throughout the migration

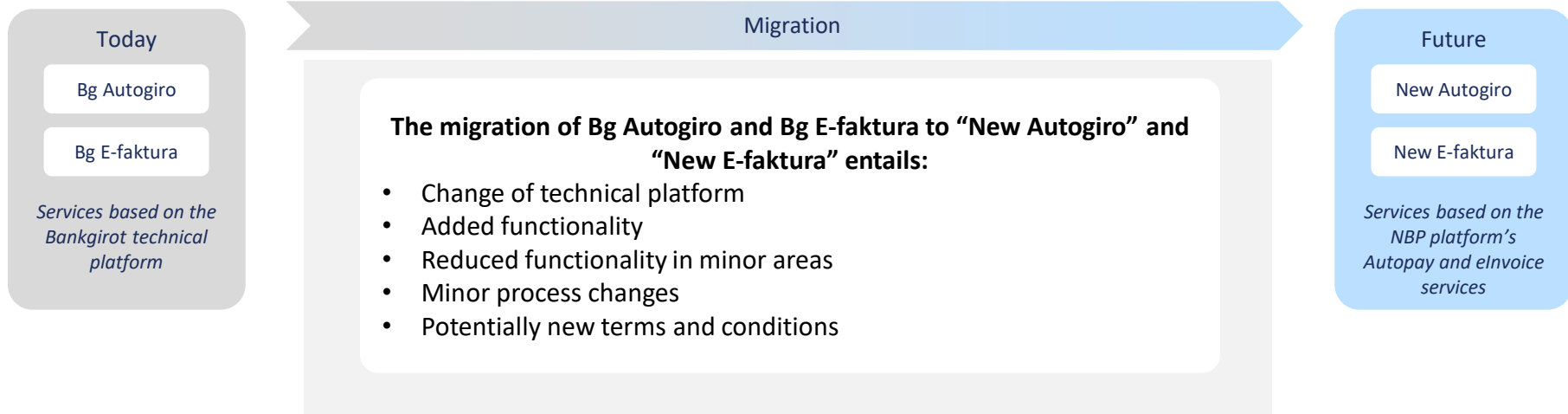


P27

Bg

Representatives from 5 banks, P27 and Bankgirot
Workshop form: 2-3 days per week since August 2022

The migration to “New Autogiro” and “New E-faktura” entails minor changes for debtors and creditors



What will happen going forward



The migration process itself will be further detailed and validated including requests for migration support from P27 and Bankgirot



The working group will work further on setting the migration details and plan how to communicate with stakeholders



New separate transformation manual to be documented for AG and E-faktura

PMO Risk Management

Elisabet Lärkhammar, PMO



PMO Risk Management

◆ Risk-Assessments

- Paused until the new Transformation Plan has been approved
- Minor adjustments will be introduced in template
- Monthly for all stakeholders going forward

◆ PMO Risk Management Working Group

- Working Group meeting to discuss ways of working and align expectations planned in February 2023

◆ TC Monitoring Risk Report

- In Q3 2022, additional descriptive text was added to the report summary, and the aggregated status was supplemented with comments for milestones deviating from plan

"An early identified and mitigated risk could be an incident less to handle"



PMO Communication ERP Readiness Survey

Anders Edlund, PMO



Examples of PMO Communication Activities H2 2022

- ◆ Webinars and seminars for and together with interest organisations and networks:
 - SRF Lönsam
 - FAR
 - Giva Sverige
 - Payroll Manager networks (Wise, Klara Consulting etc.)
- ◆ Podcasts for payment specialists:
 - Lönepodden
- ◆ PMO Information Meetings for the banking community
- ◆ PMO Newsletters for the banking community
- ◆ Tracking of ERP and system vendor readiness for the new payment infrastructure:
 - ERP Readiness Survey
- ◆ Aggregated information on homepage about differences between banks with regards to format and solutions
- ◆ Aggregated information on homepage about ERP vendors connection to banks



ERP Readiness Survey – Key Insights and Main Outputs

ABOUT THE SURVEY

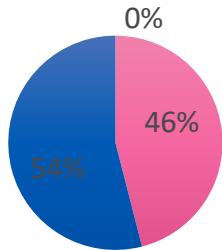
- The survey was sent to 27 ERP vendors.
- 13 vendors responded which gives a response rate of 48%.
- Collection of data was done during October - November 2022.

KEY INSIGHTS

- 46% of the respondents have started to adapt their systems to the new file format and 54% have confirmed that they can send and receive payments in the ISO20022 format. Hence no respondent stated that they have not started to adapt their systems to the new file format. This is an improvement compared to the February survey where 33% of the respondents confirmed that they can send and receive payments in the new file format.
- The average value for how many banks the vendors have been in contact with regarding adaptation of file format is 6.8 banks compared to 4.8 banks in the February survey.
- The average value for how many banks the vendors have completed their adaptation of file format to is 4.8 banks compared to 2.7 banks in the February survey.

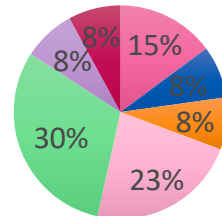
MAIN OUTPUTS FROM THE SURVEY RESULT

Have you ensured that your system can send and receive payments to and from different banks in the new file format ISO 20022?



Started Confirmed Not started

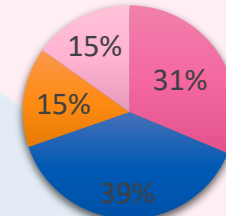
How many banks have you completed the adaptation of file format to?



Nr. of banks

0 2 3 5 6 8 11

What percentage of your customers have already updated their systems so that they can send their payments in the new format to their bank?



0-25% 26-50% 51-75%

Questions?

Contact the Swedish Transformation Program:

info@transformationprogram.se

For further information:

<https://www.bankinfrastruktur.se/transformationsprogram>



Svenska Transformationsprogrammet